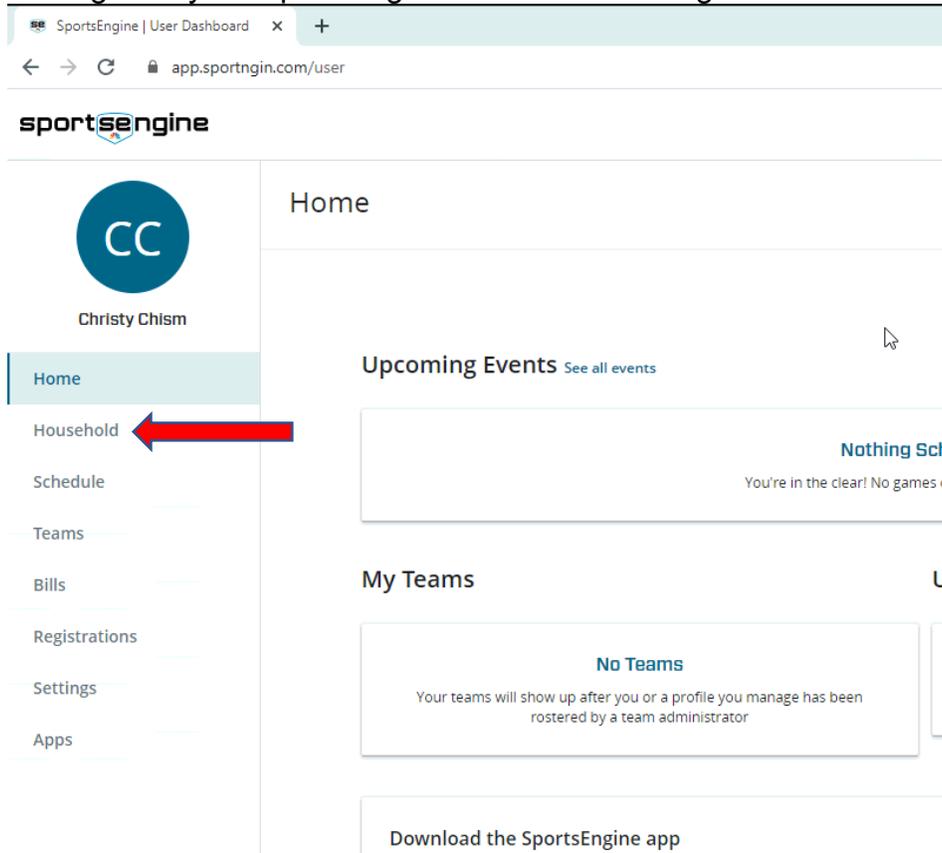


## Resolving Sportsengine Eligibility Issues

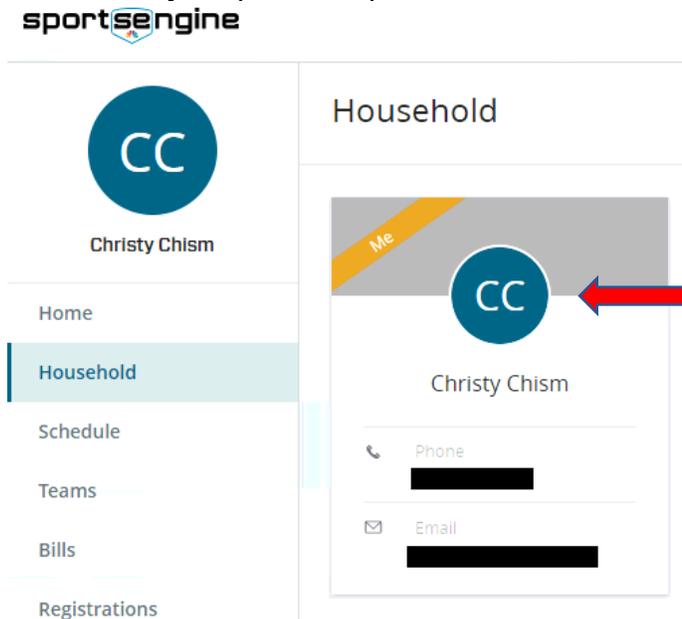
If your membership is ineligible you can determine the issue by:

1. Logon to your Sportsengine account and navigate to here.



2. Click Household

3. Click in your personal profile tile.



## Resolving Sportsengine Eligibility Issues

- Note your USAV membership number (needed for Arbiter later)  
Click on View Details

Household

Christy Chism

Profile Organizations

Profile Information

First Name  
Christy **USAV Membership NO**

Nickname  
--

Middle Name  
--

Heart of America Volleyball

Christy Chism  
2651311

HA21-FO-Full Season Official **INELIGIBLE**  
Valid Sep 1, 2020 - Aug 31, 2021

[View Details](#)

- Click on desired membership Name - May have multiple memberships

Christy Chism - SportsEngine Profile

Heart of America Volleyball  
Christy Chism

USAV ACADEMY ACADEMY

Memberships Credentials

Christy Chism  
Female · Born Nov 5, 1960  
Verified by Heart of America Volleyball on Dec 12, 2020

**HA21-FO-Full Season Official** **INELIGIBLE**  
Bundled Membership · Assigned to Heart of America Volleyball

- Complete needed requirements

HA21-FO-Full Season Official **INELIGIBLE**  
Bundled Membership · Assigned to Heart of America Volleyball

Incomplete Requirements

SafeSport Certification - Core **REQUIRED**  
Managed by USA Volleyball [CORE TRAINING](#)

Background Screening **REQUIRED**  
Managed by USA Volleyball [COMPLETE SCREENING](#)

- If your Background screen shows pending and is over 7 days old, please contact the HOA office.